Supervised Visitation & Exchange
Options for Visitation Services

Family Matters is a certified organization that provides safe and secure visitation to parents and children of Genesee County. Family Matters offers the following options for visitation services provided by our organization.

Option 1: In-Person Visitation
This maintains the traditional in-person visitation experience, with changes due to COVID-19 and the necessary measures to maintain safety of all visitors and monitor.

How it works:
- Step 1 – Masks to be worn by all parties over 4 years old
- Step 2 - Prior to entrance, all parties must have their temperature taken
- Step 3 - Prior to entrance, all parties must use hand sanitizer

This option is good for families that are low to moderate risk within the COVID-19 exposure scale.

Option 2: Virtual Parent or Child Visitation
This allows a virtual supervised visitation in a secure location supported by a visitation monitor with only one of the parties present for the in-person visitation.

How it works:
- Step 1 – Those in person will wear a mask and social distance until visit begins
- Step 2 - Those in person will use a device provided by the monitor for the visit
- Step 3 - Monitor will remain socially distanced while visitation occurs

This is a good option for a party that needs technical support or needs a quiet, secure location for the visitation.

Option 3: Fully Virtual Visitation
If both parties would prefer to remain virtual, this option allows a monitored visitation to be executed with no parties meeting face-to-face.

How it works:
- Step 1 – Visitation monitor arranges visit through chosen meeting platform (Google Meet or Zoom)
- Step 2 - Parties present should include only those normally present during an in-person visit
- Step 3 - Visitation would take place at normal visitation time for normal visitation length
- Visitation monitor supervises with their video off to try to create a more natural environment for both parties engaged in the visitation.
Pricing Information

The purpose of Family Matters is to provide supervision of co-parenting time between non-primary parents/caregivers and their children. Our goal is to provide this supervision in a professional and unbiased manner, and in such a way that family members can stay connected and strengthen their relationships in a safe and structured environment.

The fees for supervised co-parenting time are set on a sliding fee scale, with income verification completed by the FOC or referring court and are as follows:

Fee for intake or custodial or non-custodial parent: $55

Sliding Fees for the intake interview are listed below. (Income Verification Required)

<table>
<thead>
<tr>
<th>Annual Income</th>
<th>Intake Fee for Custodial Parent</th>
<th>Intake Fee for Noncustodial Parent</th>
</tr>
</thead>
<tbody>
<tr>
<td>$20,000-$30,000</td>
<td>$25</td>
<td>$25</td>
</tr>
<tr>
<td>$30,000-$40,000</td>
<td>$37.50</td>
<td>$37.50</td>
</tr>
<tr>
<td>$40,000-$50,000</td>
<td>$50</td>
<td>$50</td>
</tr>
</tbody>
</table>

Fee for visitation per hour: $55 for one child, $10 each additional child.

Sliding Fees for visits are listed below. (Income Verification Required)

<table>
<thead>
<tr>
<th>Annual Income</th>
<th>Fee Per Visit</th>
<th>Additional Costs</th>
</tr>
</thead>
<tbody>
<tr>
<td>$20,000-$30,000</td>
<td>$30</td>
<td>$10 for each additional child</td>
</tr>
<tr>
<td>$30,000-$40,000</td>
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<td>$40,000-$50,000</td>
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</tbody>
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Fee for Supervised Exchange of one child: $35, $10 each additional child.